

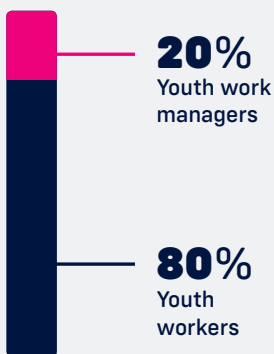
DIGITALISATION OF MUNICIPAL YOUTH WORK, 2019

NUMBER OF RESPONDENTS



1250

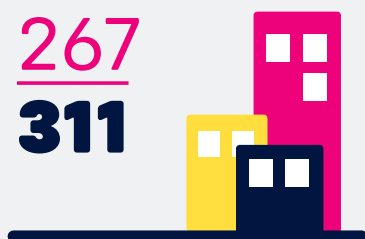
COMPOSITION OF RESPONDENTS



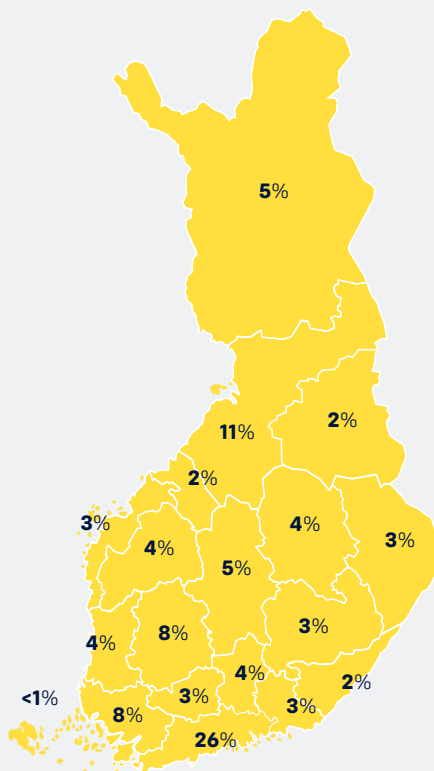
AVERAGE AGE OF RESPONDENTS 39 YEARS

NUMBER OF MUNICIPALITIES

267
311



GEOGRAPHICAL DISTRIBUTION OF RESPONDENTS



95% want to stay abreast of digital developments

80% feel that digital technology should be used more extensively in municipal youth work

49% consider interactions in digital environments to be just as real as face-to-face encounters

COMPETENCE



90% rate their own digital competence as at least average

42% consider themselves conversant with digital youth work practices

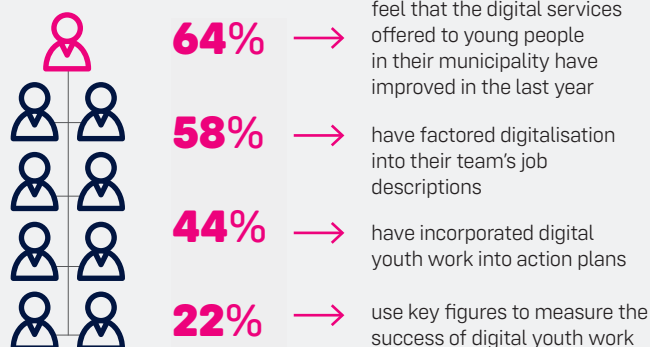
83% would like more training relating to digitalisation

45% feel capable of systematically incorporating digital technology into their work

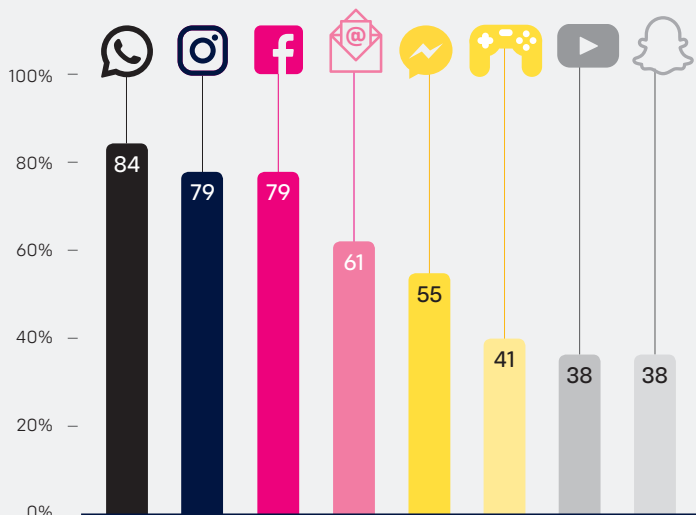
YOUTH WORKERS (in the last 3 months)



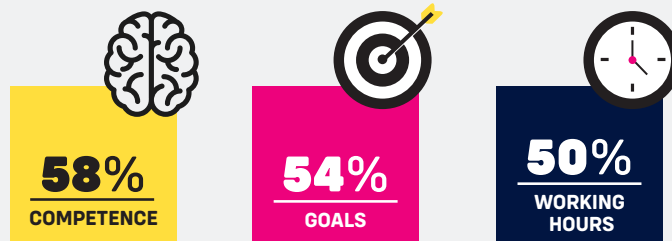
YOUTH WORK MANAGERS



MOST POPULAR SERVICES



CHALLENGES



Attitudes towards digitalisation

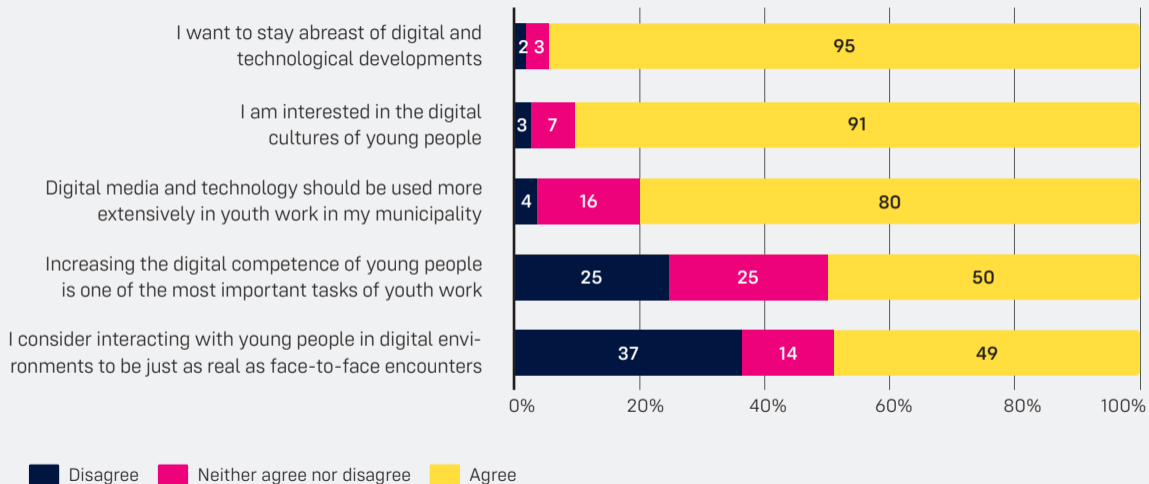


Figure 3. Youth workers' and youth work managers' attitudes towards statements relating to digitalisation (% , N = 1,250).

Changes in the services used in youth work

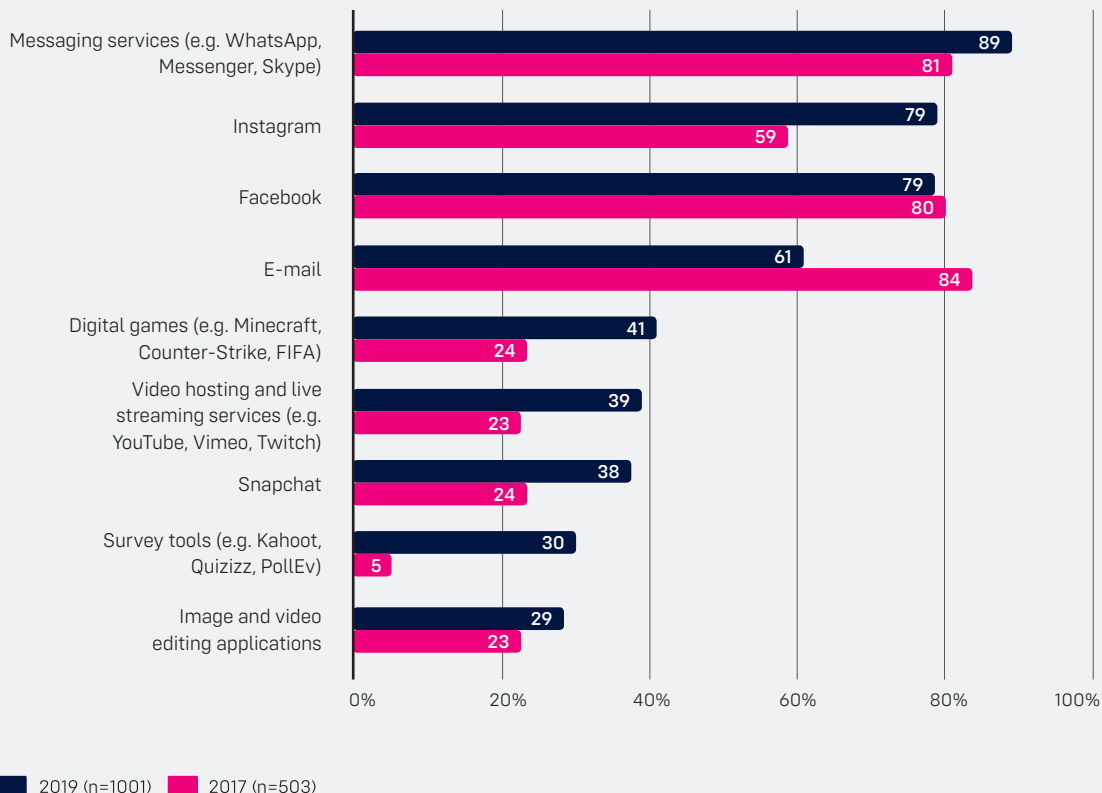


Figure 4. Digital services used regularly in youth work in 2019 (n = 1,001) and in 2017 (n = 503), multiple choice.

Most common uses of digital media and technology in youth work

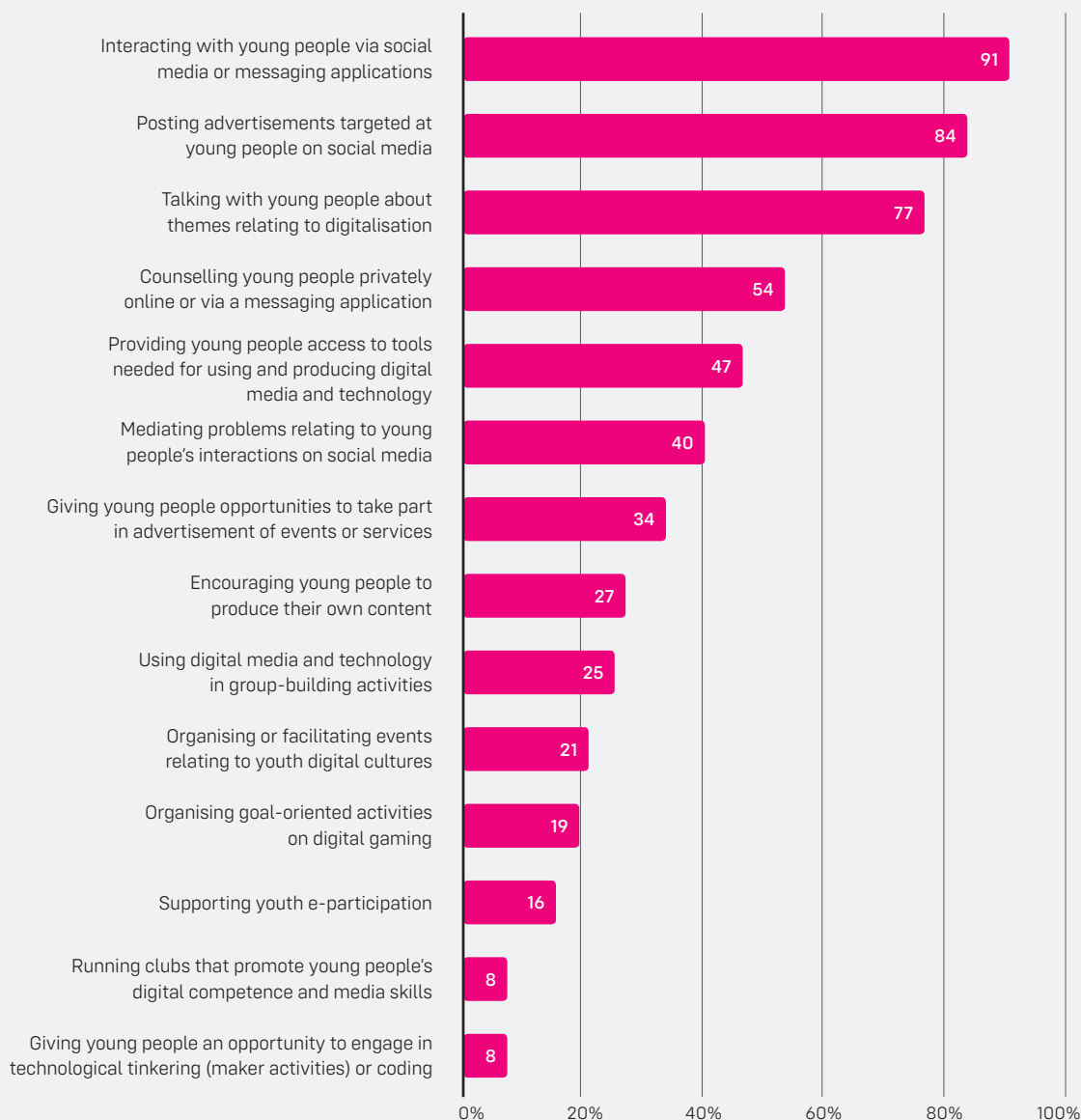


Figure 5. Most common uses of digital media and technology in youth work in the last three months, multiple choice (% , n = 1,001).

Changes in the arsenal of tools available to youth workers

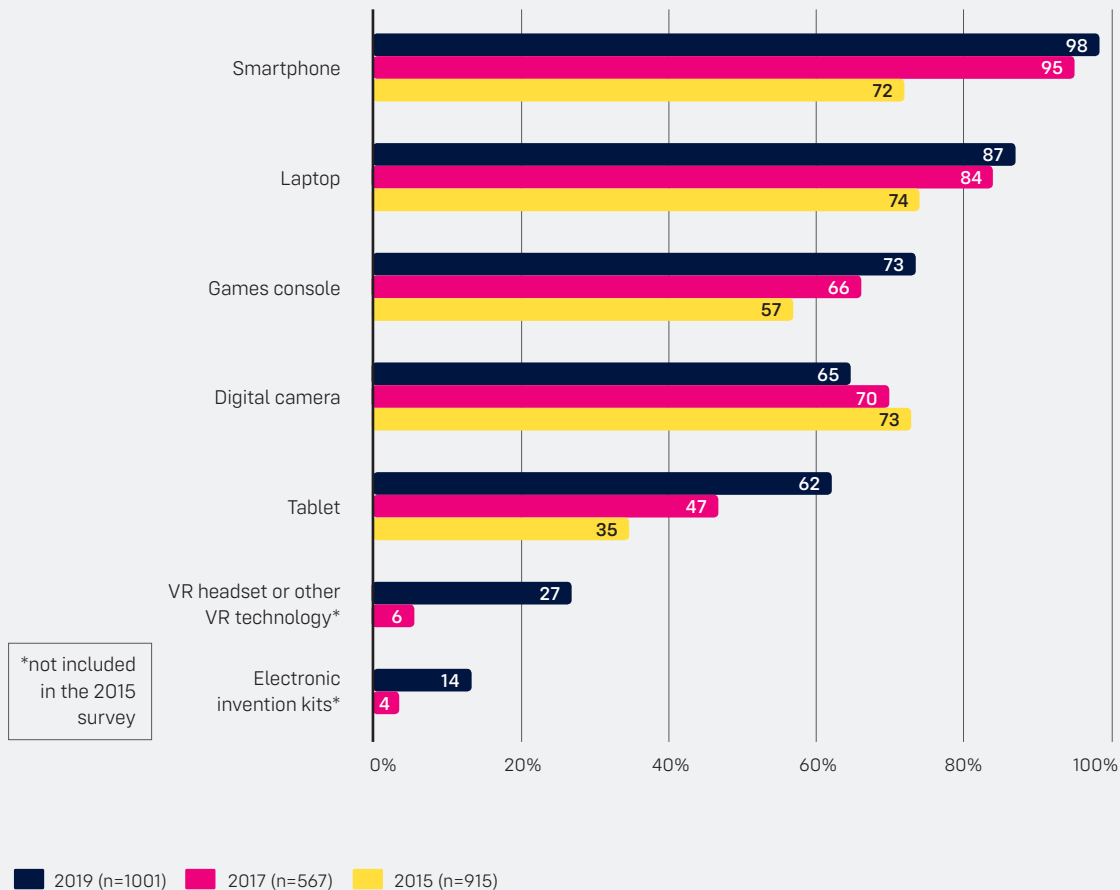


Figure 7. Arsenal of tools available to youth workers in 2019 (n = 1,001), in 2017 (n = 567) and in 2015 (n = 915), reported percentages (%).

Understanding of digitalisation and digital youth work

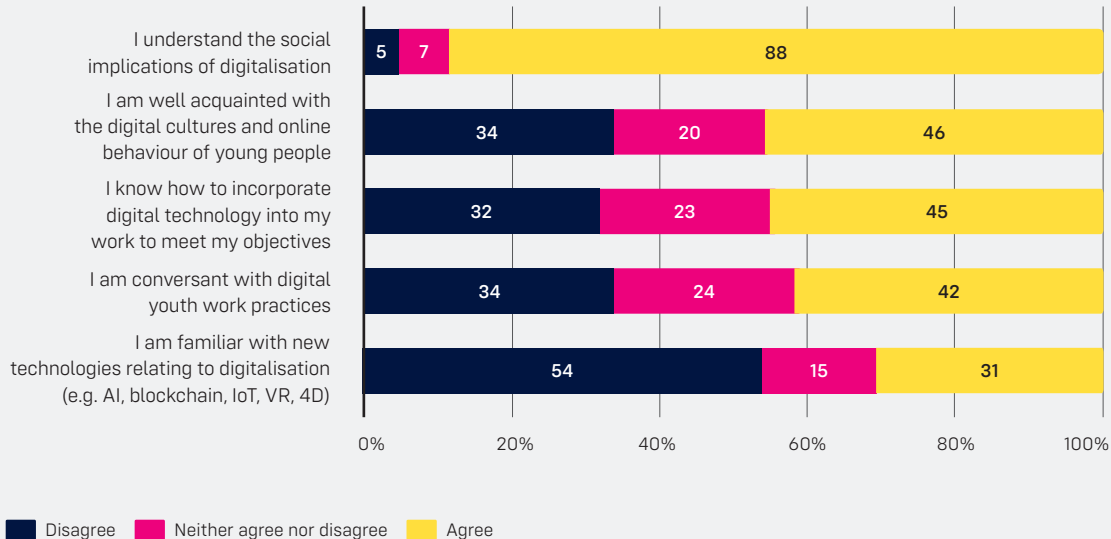


Figure 9. Youth workers' and youth work managers' attitudes towards statements relating to digitalisation and digital youth work (% , N = 1,250).

Digital competence of youth workers

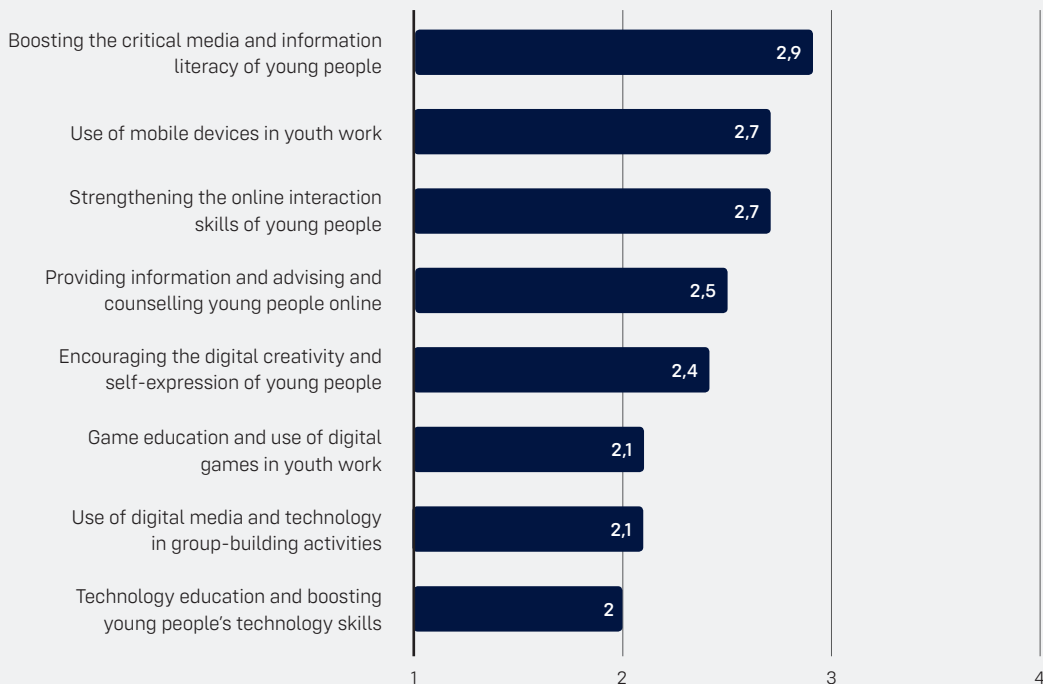


Figure 11. Areas of digital competence and averages among youth workers (n = 1,001).
Self-assessment of competence on a scale of 1 to 4 (1 = poor, 2 = average, 3 = good, 4 = excellent).

Overall assessment of digital competence by age group

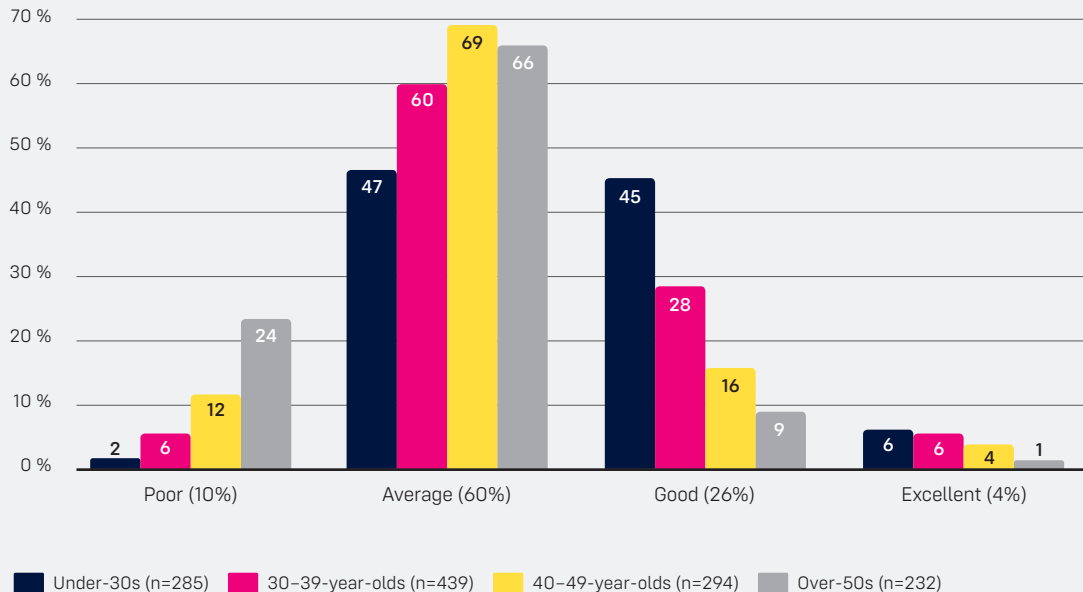


Figure 13. Overall self-assessment of digital competence on a scale of 1 to 4 (1 = poor, 2 = average, 3 = good, 4 = excellent; N = 1,250).

Youth work managers' assessment of the development of their team's digital competence

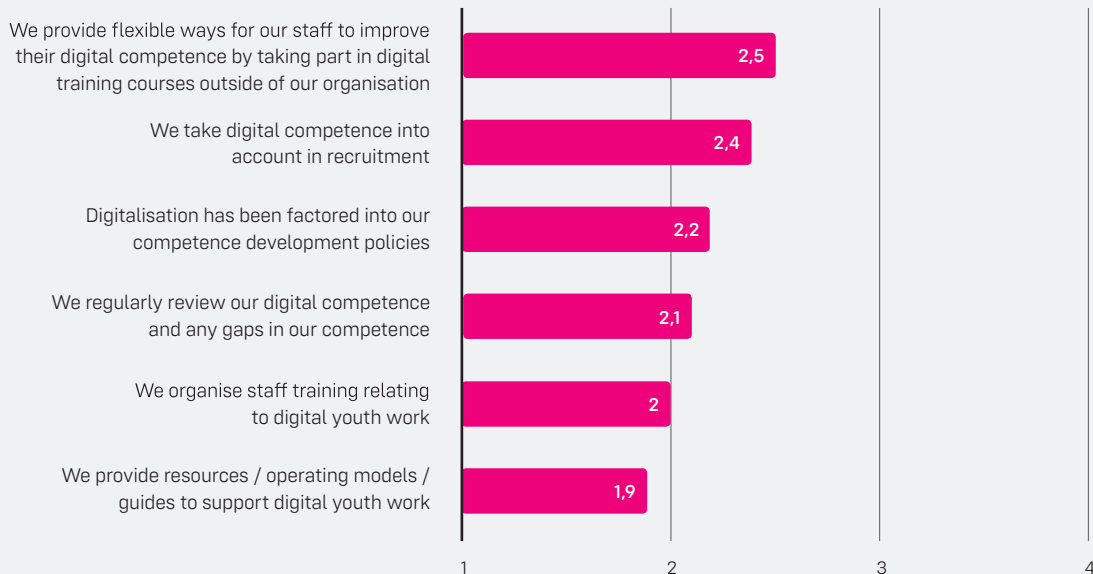


Figure 15. Averages of youth work managers' assessments of the development of their team's digital competence on a scale of 1 to 4 (1 = poor, 2 = average, 3 = good, 4 = excellent; n = 249).

Team's attitude towards digital youth work

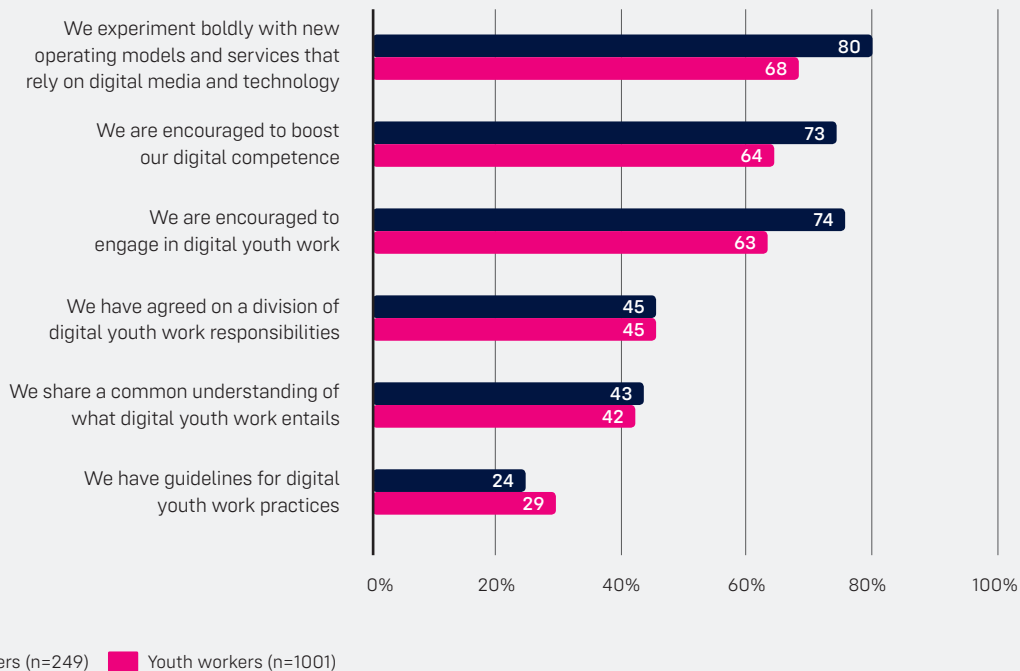


Figure 16. Percentages (%) of youth workers and youth work managers who agree or strongly agree on statements relating to their team's attitude (N = 1,250).

Most notable challenges (youth workers)

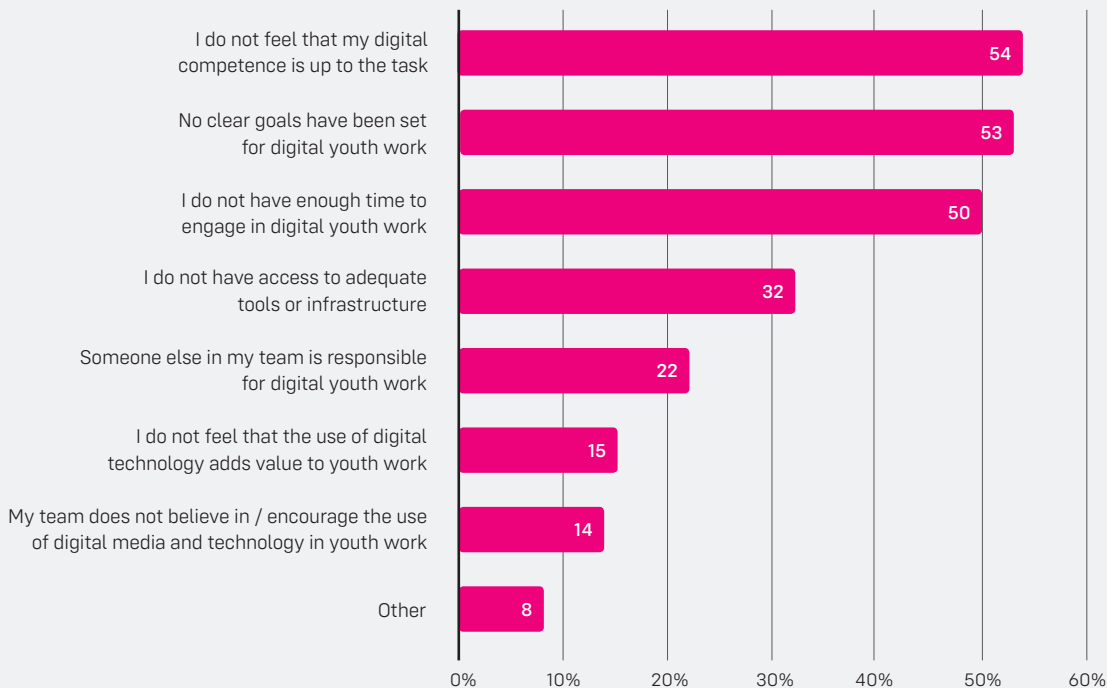


Figure 19. Biggest challenges of digital youth work from youth workers' perspective, multiple choice (% , n = 1,001).

Most notable challenges (youth work managers)

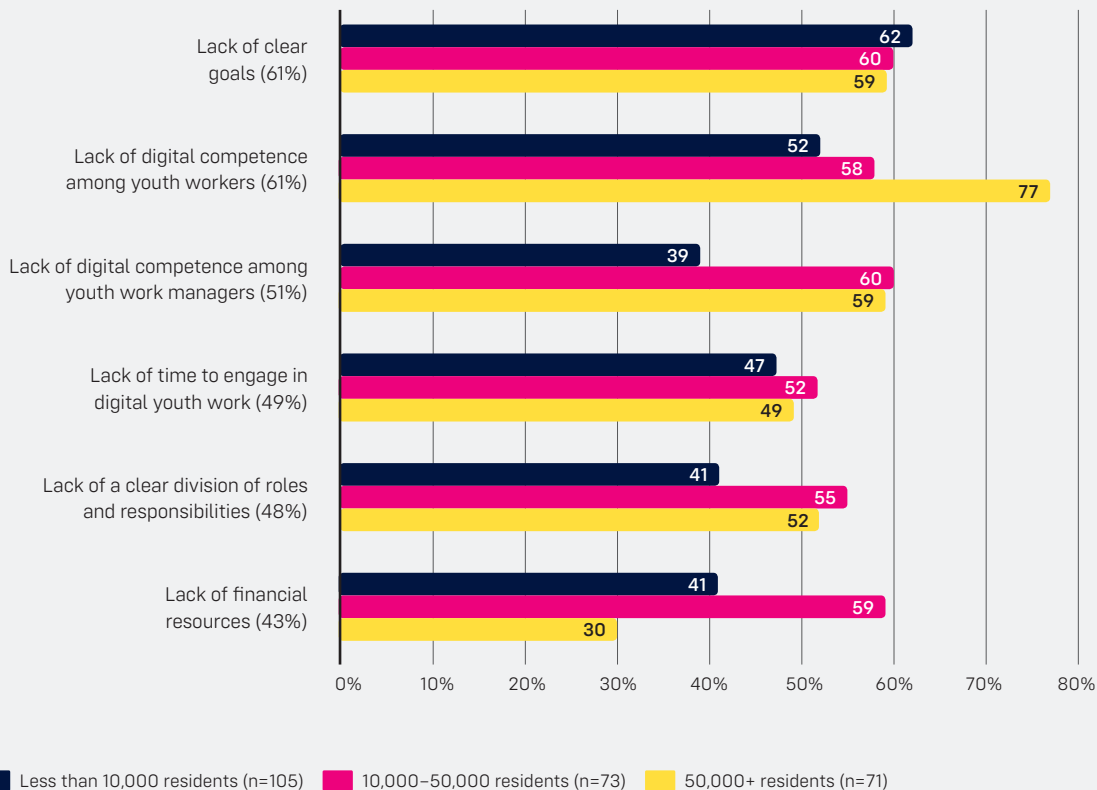


Figure 20. Biggest challenges of digital youth work from youth work managers' perspective and according to the size of municipality, multiple choice (% , n = 249).

Development of municipal youth work in the last year

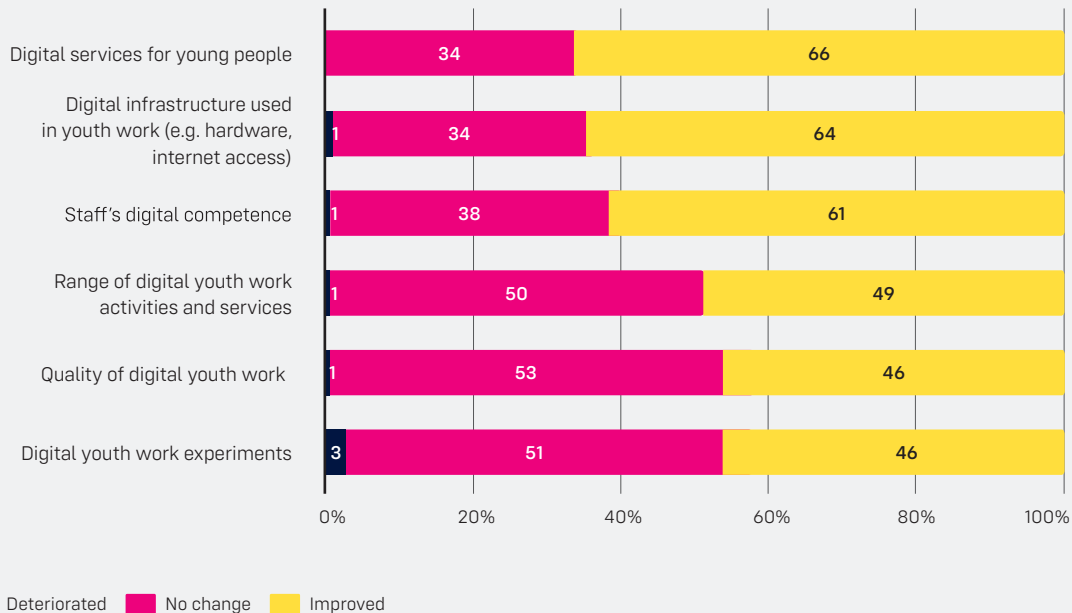
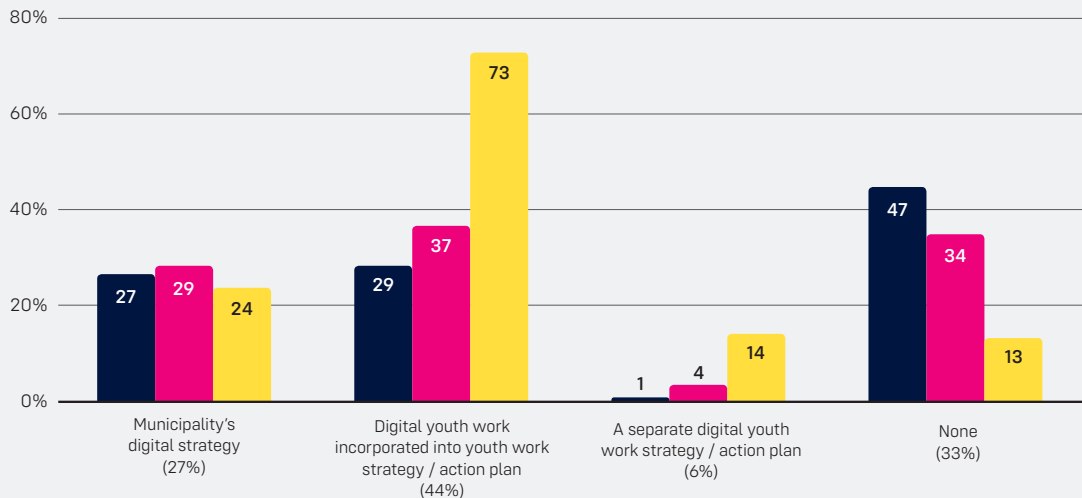


Figure 21. Youth work managers' assessment of the development of municipal youth work in the last year, response percentages (% , n = 233-249).

Strategies and action plans that guide digital youth work



■ Less than 10,000 residents (n=105) ■ 10,000-50,000 residents (n=73) ■ 50,000+ residents (n=71)

Figure 22. Strategies and action plans that guide digital youth work from youth work managers' perspective and according to the size of municipality, multiple choice (% , n = 249).

Systematic approach to digital youth work

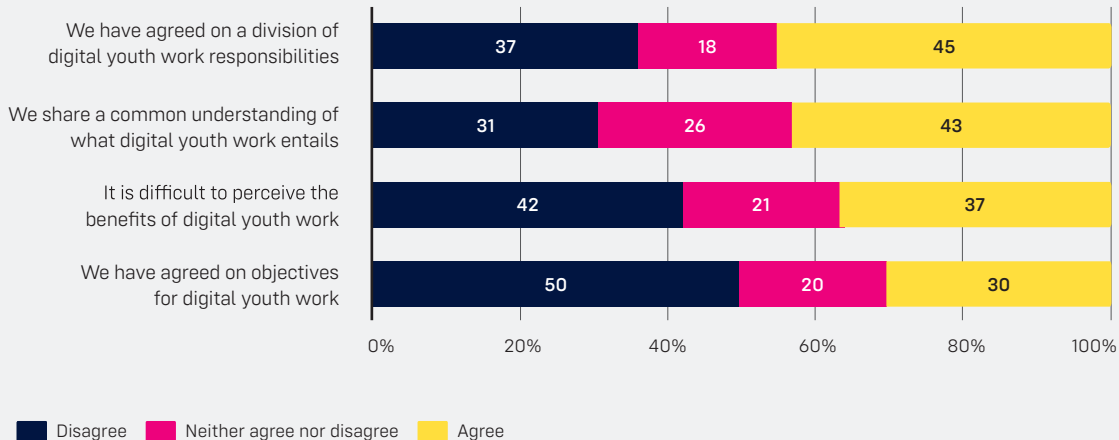


Figure 24. Youth work managers' perception of objectives relating to digital youth work (n = 249).

Evaluation of digital youth work

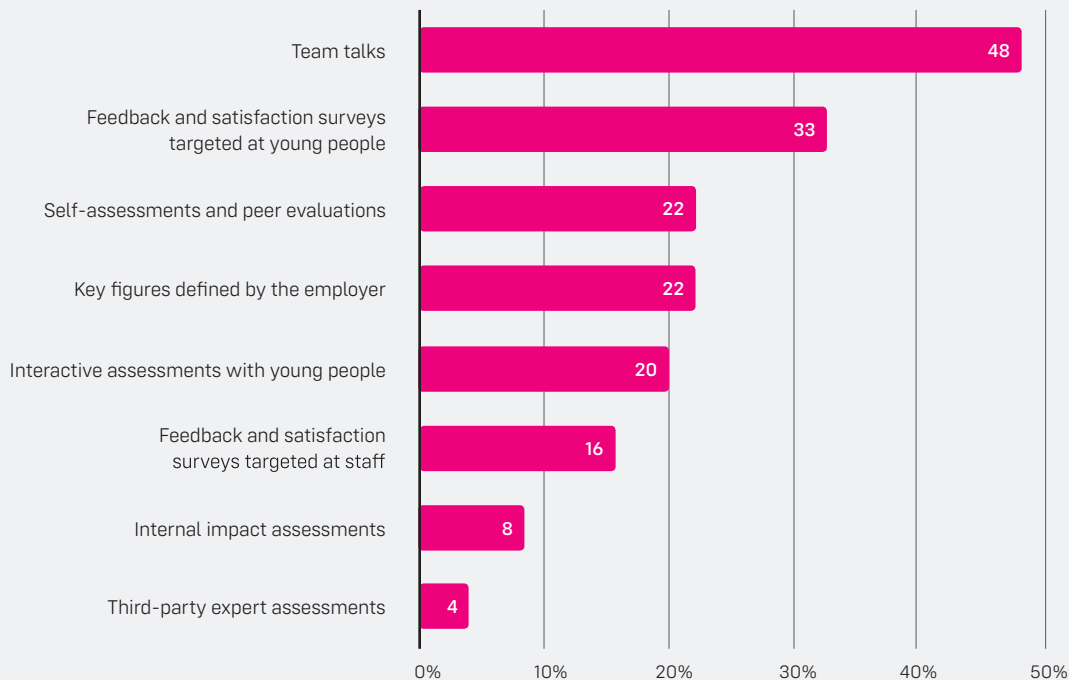


Figure 25. Ways of measuring the success of digital youth work reported by youth work managers, multiple choice (% , n = 249).